



● Personal Budgets and how your care will be arranged



This factsheet tells you what will happen after you have had your needs assessment.



Please see the 'How to find the right care and support' factsheet to start the process.

What is a Personal Budget?



If we have agreed to help you we will offer you a financial assessment.



We will agree the amount of money needed to pay for your support.



This money is called a Personal Budget.

We may ask you to help pay towards your care and support.

This is called a Fairer Contribution.



We will work with you to write a Care and Support Plan.

This will include:

- things we can help you with.
- how we can help you.
- the cost of your support.



If you do not want a financial assessment you will have to pay the full cost of your care.



We will check with you that you are happy with the support you are getting.

How to use your Personal Budget

There are three ways to use your Personal Budget:



- with a Direct Payment - the money goes into a bank account for you to pay for your support.



- the Council can pay for the support service that has been agreed.



- or you can use a mix of both ways.



You can use your Personal Budget to pay for support agreed in your Care and Support Plan.

There are many ways to do this:



- you can pay for a Personal Assistant using a Direct Payment.



- you can use a care agency that is registered with the Care Quality Commission (this means the service is inspected to make sure the care they give is of a good standard).



- you can pay for a day opportunity rather than go to a day centre.



- you can go into respite so that your unpaid carer can have a break.



If you are not sure what you can use this money for please talk to your social care worker or ring the Adult Social Care Help Desk on 01202 633902.



If you are using Direct Payments you can call the Direct Payments Advice Service on 01202 261133.



Or text relay 18001 01202 261133.

Other factsheets that may help you



- How to find the right care and support.



- The Financial Assessment.



- Fairer Contributions.



- Direct Payments Scheme.



You can find the website address for all Poole factsheets on the next page.



For more information about services please go to www.mylifemycare.com



You can find easy read factsheets at:



Poole Civic Centre reception



The Community Learning Disability



You can download factsheets from:

www.poole.gov.uk/adultsocialcarefactsheets



Or email: sshelpdesk@bcpcouncil.gov.uk



If you need help to read information ask for help from:



Adult Social Care Help Desk: 01202 633902



Community Learning Disability Team: 01202 605830



People First Forum: 01202 746040



18001 01202 633902