



## Fairer Contributions

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### **Fairer Contributions**

If Poole Adult Social Care assess that you have eligible needs, we will allocate you a sum of money to help cover the cost of support to meet those needs. This sum is known as a Personal Budget. We may ask you for a contribution towards this budget; this is known as your Fairer Contribution.

### **How your contribution is worked out**

A financial assessment will be carried out to work out how much your Fairer Contribution will be. Subject to this assessment, you may receive a 'top-up' by the Council to meet the full cost of your Personal Budget. If you do not want a financial assessment, you will be expected to contribute the full cost of your Personal Budget.

### **When you will have to start making contributions**

If you have been financially assessed to make a contribution towards your care, you will be expected to pay from the date your care starts.

### **How your contributions will be paid**

We calculate your Personal Budget and your contribution on a weekly basis but your actual contribution will be collected every four weeks.

If you receive your Personal Budget through a Direct Payment, your contribution will be deducted from the amount of money you receive every four weeks. You will be asked to set up regular payments into your Direct Payment bank account to cover your contribution. If you would like to know more about Direct Payments you can ask your social care worker.

### **What to do if you want to cancel any services arranged for you**

If you wish to cancel a service, for example because of a holiday, some respite or a planned hospital visit, you must contact whoever provides that service and give a minimum of 72 hours notice. The provider of the service will then inform us.

You will not be asked to make a contribution towards services that are missed if the reason is unavoidable or because of an unplanned admission to hospital.

If you wish to make a permanent change to your care arrangements you need to contact your social care worker.

### **What happens if there is a change in your financial circumstances**

If your income, outgoings or savings change you must telephone the Financial Assessment Team on the number below to discuss whether this will mean a change to your contribution.

### **Other factsheets that may be relevant**

- The Financial Assessment
- Personal Budgets and how your care will be arranged
- Direct Payments Scheme

### **Contact details**

If you would like to find out more about this service please telephone the Financial Assessment Team on 01202 633535 or email [f.socialservices@bcpcouncil.gov.uk](mailto:f.socialservices@bcpcouncil.gov.uk).

For more information about services please go to [www.mylifemycare.com](http://www.mylifemycare.com).

#### **To request or download a copy of this factsheet:**

Tel. 01202 633902 / email [sshelpdesk@bcpcouncil.gov.uk](mailto:sshelpdesk@bcpcouncil.gov.uk)  
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