



Disabled Facilities Grant (DFG) Hardship Fund

Purpose of the fund

Payments from the Disabled Facilities Grant (DFG) Hardship Fund are intended for applicants who have equipment obtained through the DFG which is in need of a repair that the applicant cannot fund.

The payment should be the only means available to the applicant of funding the repair of the equipment. The repair must be necessary in order to allow the equipment to continue functioning safely. Cosmetic repairs such as fixing torn seat covers will not be financed by the DFG Hardship Fund.

Qualification requirements for funding

To qualify for help through the DFG Hardship Fund, you must meet ALL of the following requirements before applying:

- live in Poole;
- be 18 or over;
- have a low income (i.e. be in receipt of passporting benefits such as Income Support, income related Employment Support Allowance, income based Job Seekers Allowance, State Pension Credit and Council Tax Support);
- have savings less than £500 and have no access to any other financial help;
- confirm that the equipment was provided for you through the DFG.

You will be asked to provide us with proof that you meet all the above requirements before the repair can be completed, except in exceptional circumstances where you may be at risk if the repair is not completed immediately. In such cases, the repair will be arranged but the process for confirming eligibility will still be carried out. If the assessment proves you are ineligible for the DFG Hardship Fund, the cost of the repair will be recovered from you.

Outcome of the assessment of your application

If your application is successful and you are eligible for an award you will be notified by telephone. Borough of Poole will then arrange and pay for the repair.

If your application is not successful you will be notified in writing and the reason for refusal will be given.

How much we will pay

We will fund the cost of repair up to £1,000. Any repairs exceeding this amount will normally be refused and you will be asked to apply for a new DFG to replace the equipment.

How to apply

Please contact Adult Social Care Helpdesk on 01202 633902 or email sshelpdesk@bcpcouncil.gov.uk.

For more information about services please go to www.mylifemycare.com.

To request or download a copy of this factsheet:

Tel. 01202 633902 / email sshelpdesk@bcpcouncil.gov.uk
or download at www.poole.gov.uk/adultsocialcarefactsheets



We can give you help to read or understand this information:



01202 633902

Text
Relay



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