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# Poole Opinion Panel

## Summer 2007 Survey



Dear Poole Opinion Panel Member,  
Welcome to the Summer 2007 Poole Opinion Panel Survey.

Please answer all the questions. Even if you don't use all of the services in this survey, your views help the Council to find out what residents think about Council services and issues affecting the town. We'll give you feedback on this survey to show you how your views help to make a difference.

All the information you give will be treated in the strictest confidence and will only be used to monitor the Council's services. The results are held on a secure database according to the 1998 Data Protection Act and no individuals will be identifiable in any report.

If you have any queries about this survey, or the Poole Opinion Panel, please contact Katharine Watters in the Corporate Research Team at the Borough of Poole by telephone on 01202 633367, or email at [k.watters@poole.gov.uk](mailto:k.watters@poole.gov.uk). Many Thanks.

Please complete the questionnaire by Friday 6th July 2007 for your chance to win one of five £10 vouchers to spend at a Poole Town Centre store of your choice\*. Many Thanks

**Please complete the survey by clicking on the relevant box or by writing in where appropriate.**

**Use the buttons at the bottom of the screen to navigate around the questionnaire.**

**If you make a mistake, simply select the box you want.**

**If there are any questions that you do not wish to answer, please leave them blank.**

**When you have completed the form, please press submit.**

In this survey you will find questions regarding. . .

### Community Safety

Helping to identify and address issues of crime and anti-social behaviour in your local area.

### The Local Elections

Did you vote in the recent local elections?  
If you did, how did you find the experience,  
if not why not - please let us know!

### The Poole Visitor Guide

Enclosed is a copy of the new Poole Visitor Guide.  
Please take a look, and let us know what you think!

. . . as well as sections on Contacting the Council, Public Communication, Getting Around the Borough, Adult Learning, Food and Health, Road Safety Cameras and Leisure and Open Spaces.

## Overall Satisfaction

**Q1** Taking everything into account, how satisfied or dissatisfied are you with the way the Authority runs things? *(Cross one box only)*

Very satisfied	Fairly satisfied	Neither sat/dissat	Fairly dissatisfied	Very dissatisfied	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q2** Overall, how well informed do you think the Council keeps residents about the services and benefits it provides? *(Cross one box only)*

Very well informed	Fairly well informed	Not very well informed	Not well informed at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Community Safety and Involvement

The information you provide below will help to target resources to improve community safety

**Q3** Thinking of Poole as a whole, how much of a problem do you think the following are? *(Use your own experiences, opinions and messages from the local media. Cross one box per row.)*

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know
(a) Arson <i>(includes setting fire to vehicles / property)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(b) Car crime <i>(includes theft and damage)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(c) Domestic burglary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(d) Domestic violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(e) People being attacked because of their ethnic origin, age, sexual orientation, disability, gender or faith	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(f) Violent assaults <i>(incl. GBH, ABH, common assault, murder)</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(g) Anti-Social Behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(h) Abandoned or burnt out cars	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(i) Drunkenness and associated bad behaviour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(j) Groups gathering on the streets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(k) Noisy neighbours or loud parties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(l) People using or dealing drugs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(m) Rubbish and litter lying around	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(n) Vandalism, graffiti and other deliberate damage to property or vehicles.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(o) People not treating each other with respect and consideration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(p) Parents not taking responsibility for their children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>





## Getting Around The Borough

Poole, Bournemouth and Dorset Councils are working together to deliver the Local Transport Plan for the conurbation for the period 2006 to 2011. The Local Transport Plan secures government funding for local transportation issues. The following questions will help to establish the relative ease with which people are able to access key services.

**Q14** From your home, how easy or difficult is it for you to get to the following places using the following forms of transport? *Cross one box per location & mode of transport from (a) to (e).*

	(a) On foot			(b) By bicycle			(c) By public transport			(d) By Car			(e) By taxi/private hire car		
	Easy	Difficult	N/A	Easy	Difficult	N/A	Easy	Difficult	N/A	Easy	Difficult	N/A	Easy	Difficult	N/A
Doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hospital	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local shops	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Poole Town Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Post Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supermarket	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Workplace	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Going out in the evening	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Civic Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q15** Do you have regular access to a car for transport? *(Cross one box only)*

Yes

No

**Q16** Do you consider that you have any physical disability that makes it difficult for you to use transport? *(Cross one box only)*

Yes

No

**Q17** Do you have a Connect Bus Pass? *(Cross one box only)*

Yes

No (Go to Q20)



**Q18** Do you now make more journeys since the introduction of free travel on 1st April 2006? *(Cross one box only)*

Yes

No (Go to Q20)

**Q19** If yes, is this because? *(Cross all that apply)*

Bus services have improved

Other (please specify)

Low floor buses are now available

It's free

## Road Safety Cameras

The Dorset Safety Camera Partnership would like to learn about your opinions of road safety cameras, Speed Indicator Devices\* and driver education programmes.

**Q20** How strongly you agree or disagree with the following statements? (Only cross one box in each row).

	Strongly agree	Agree	Neither	Disagree	Strongly Disagree	Don't know
Fewer accidents are likely to happen on roads where cameras are installed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cameras mean that dangerous drivers are now more likely to get caught	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cameras are meant to encourage drivers to keep to the speed limit, not punish them	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cameras are an easy way of making money out of motorists	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The primary aim of safety cameras is to save lives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There are not enough safety cameras in our local area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The use of safety cameras should be supported as a way of reducing road casualties	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cameras have made me more aware of the speed at which I travel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed Indicator Devices (SID's) make me more <u>aware</u> of the speed I am driving at	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Speed Indicator Devices (SID's) encourage me to <u>reduce</u> the speed I am travelling at	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In my area mobile camera enforcement is needed to slow down traffic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Driver education is vital to reducing the number of casualties on our roads	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q21** I would attend a course that would refresh my driving skills when I drive for personal and social reasons? (ie. a classroom based presentation given by a trained professional)

(Cross one box)

Yes

No (Go to Q23)

I do not drive (Go to Q24)

**Q22** If yes, would you be prepared to pay for the course? (Cross one box only)

Yes

No

**Q23** I drive regularly for business and feel that my employer should provide extra training.

(Cross one box only)

Yes

No

\*Speed Indicator Devices are electronic road signs that display the speed at which you are driving.

## Car Parks

We want to find out what you think of car parking services in Poole (*This includes multi storey car parks, surface car parks and on street parking*). We monitor performance annually to see where changes are necessary.

**Q24** How frequently, if at all, do you park a vehicle in Poole? (*Cross one box only*)

About every day	At least once a week	About once a month	Within the last 6 months	Within the last year	Longer ago	Never	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q25** How would you rate car parking overall in Poole? (*Cross one box only*)

Very good	Good	Neither good nor poor	Fairly poor	Very poor	No opinion
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q26** If you answered 'fairly' or 'very' poor please tell us why (*Write in*).

**Q27** How safe do you feel using Poole's car parks... (*Only cross one box on each row*)

	Very safe	Fairly safe	Fairly unsafe	Very unsafe	No opinion
During the day?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At night?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q28** Do you feel that your vehicle is secure in Poole's car parks? (*Cross one box only*)

Yes  No

**Q29** Are you aware that some of Poole's Car Parks have been awarded a safer parking (Parkmark) award? (*Cross one box only*)

Yes  No

**Q30** If you could make one improvement to Poole's car parks, what would it be? (*Write in*)

## Leisure and Open Spaces

**Q31** How satisfied or dissatisfied are you overall with the indoor leisure and recreation services provided by Poole Council? (*e.g. Rossmore Leisure Centre, Ashdown Leisure Centre, Dolphin Swimming Pool*) (*Cross one box only*)

Very satisfied	Fairly satisfied	Neither sat/dissat	Fairly dissatisfied	Very dissatisfied	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you are dissatisfied with sports/leisure activities in Poole, please tell us why.

**Q32** How satisfied or dissatisfied are you with the range of sports facilities in Poole? (eg. playing fields, range of sports and activities, private sports centres / club facilities)

Cross one box only

Very satisfied	Fairly satisfied	Neither sat/dissat	Fairly dissatisfied	Very dissatisfied	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q33** How satisfied or dissatisfied are you with the Council's maintenance of the green open spaces in the Borough? (eg. parks, heaths, playing fields, verges, woodland, landscapes)

Cross one box only

Very satisfied	Fairly satisfied	Neither sat/dissat	Fairly dissatisfied	Very dissatisfied	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Poole and the other South East Dorset authorities are producing a joint strategy to help limit human impact on heathland and would like to gather information about the type and frequency of visits to heathland by local residents.

**Q34** Have you visited any of the following heathland areas over the past 12 months? (Cross all that apply).

- |  |   |
|--|---|
| <input type="checkbox"/> Canford Heath (north of Canford Heath Estate) | <input type="checkbox"/> Upton Heath                  |
| <input type="checkbox"/> Canford Heath (west of Gravel Hill)           | <input type="checkbox"/> Bourne Valley                |
| <input type="checkbox"/> Corfe and Barrow Hills Heath                  | <input type="checkbox"/> Ham Common                   |
| <input type="checkbox"/> Holton and Sandford Heaths                    | <input type="checkbox"/> Other (please specify below) |
| <input type="checkbox"/> Turbary and Kinson Commons                    | <input type="text"/>                                  |

**Q35** How often, on average, do you visit heathland areas? (Cross one box only)

About every day	At least once a week	About once a month	Within the last 6 months	Within the last year	Longer ago	Never	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q36** What is your main purpose for visiting heathland areas? (Cross all that apply).

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Dog walking            | <input type="checkbox"/> Jogging/running | <input type="checkbox"/> Horseriding      |
| <input type="checkbox"/> Walking                | <input type="checkbox"/> Birdwatching    | <input type="checkbox"/> To have a picnic |
| <input type="checkbox"/> Other (please specify) | <input type="text"/>                     |   |

**Q37** How do you travel to heathland areas? (Cross all that apply).

- |   |                                  |                                       |
|---|----------------------------------|---------------------------------------|
| <input type="checkbox"/> By car                 | <input type="checkbox"/> By bus  | <input type="checkbox"/> By bicycle   |
| <input type="checkbox"/> By van                 | <input type="checkbox"/> By foot | <input type="checkbox"/> On horseback |
| <input type="checkbox"/> Other (please specify) | <input type="text"/>             |                                       |

**Q38** Do you visit open spaces other than heathland? (Cross one box only).

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> Yes | If no, please tell us why this is (Write in) |
| <input type="checkbox"/> No  | <input type="text"/>                         |



## Food and Health

Encouraging people to think about their diet and make some healthy changes is the focus of the new Food and Health Strategy for Poole and the surrounding area. By answering these questions you will help us to better understand what factors, if any, may be stopping people from improving their diet

**Q39** How many portions of fruit and vegetables do you think you eat each day? *(Write in)*.

NB. One portion is about a handful

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handfuls per day

**Q40** How easy is it for you to get to a supermarket or store that stocks fresh fruit and vegetables at affordable prices? *(Cross one box only)*.

Very easy	Easy	Neither easy or hard	Hard	Very hard
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q41** Do you consider yourself to be...? *(Cross one box only)*.

<input type="checkbox"/> Underweight	<input type="checkbox"/> An ideal weight	
<input type="checkbox"/> Overweight	<input type="checkbox"/> Very overweight	<input type="checkbox"/> Don't know

**Q42** Would you like to lose weight? *(Cross one box only)*.

Yes  No (Go to Q44)

**Q43** Where would you like to go for help / advice on losing weight? *(Cross all that apply)*

- I would prefer to lose weight on my own / don't need help
- A commercial slimming group (eg Weightwatchers, Slimming World)
- GP Practice
- To see a registered dietician
- Local leisure centre
- Hospital Clinic
- Other (please cross and write in the box below)

**Q44** What would help you to eat a healthier diet? *(Cross all that apply)*

- Affordable cookery classes
- Information on understanding food labels
- Assistance to travel to supermarkets
- Local lunchclubs for older people
- Healthy food available at my place of work
- Information about healthy eating when away from home
- Other (please cross and write in the box below)

## Public Communication

The following questions look at how well you understand new projects in Poole Town Centre. This is not a test. The aim is to see whether our communication and media messages about these projects are effective.

**Q45** What do you understand by the following terms? *(Write in the boxes below).*

a) Twin Sails

b) Full Sail Ahead

c) Regeneration

d) Second Harbour Crossing

e) Town Centre North

f) Area Action Plan

**Q46** What do you call the existing bridge that currently links Hamworthy and Poole Town? *(Write in).*

**Q47** Has permission been given to start building the new bridge? *(Cross one box only).*

Yes

No

Don't know

**Q48** Why do you think that Poole needs a new bridge ? *(Write in).*

**Q49** Whose project is the new bridge ? *(Write in).*

**Q50** When will the new bridge be built? *(Write in year).*

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**Q51** Who will pay for the new bridge ? *(Write in).*

## Local Elections

Learning about your participation in the recent local elections will help us to improve the process in future years.

**Q52** Were you aware that there was a local election on 3rd May 2007? *(Cross one box only).*

- Yes  No (Go to Q54)

**Q53** If yes, how did you become aware of the elections? *(Cross all that apply).*

- Information from political parties  Banners at the Civic Centre  
 Special Election Poole News  Adverts in the Echo  
 Notices in bus shelters  Other (please specify below)  
 You Borough/Your Street/Your Vote posters  
 TV / Radio

**Q54** Did you vote in the local elections on May 3rd? *(Cross one box only).*

- Yes (Go to Q56)  No (Go to Q55)  I was not eligible to vote (Go to Q60)

**Q55** If you didn't vote, please can you tell us why not? *(Cross all that apply).*

- No desire to vote  Other (please specify below)  
 I couldn't get to a Polling Station (Why was this?)



**Q56** If yes, how did you vote? *(Cross one box only).*

- In person  By post (Go to Q59 and then Q61)  By proxy (Go to Q59)

**Q57** Was your Polling Station easily accessible? *(Cross one box only).*

- Yes  No  
 If no, please tell us about the problems you encountered (Write in)

**Q58** Were the Polling Station staff helpful? *(Cross one box only).*

- Yes  No  
 If no, please tell us about the problems you encountered (Write in)

**Q59** How easy or difficult did you find it to vote? *(Cross one box only).*

- Very Easy  Easy  Neither easy or hard  Hard  Very hard

**Q60** If you are currently not registered for postal voting would you consider doing so in the future? *(Cross one box only).*

- Yes  No  
 If no, please tell us why not (Write in)

- No

## The Poole Visitor Guide

The Poole Tourism Partnership has asked us to include the following questions as they'd like to hear your views on the new Poole Visitor Guide. A copy of the guide has been sent with this survey to help you to answer.

**Q61** To what extent do you agree or disagree that Poole promotes itself well as a visitor destination? *(Cross one box only).*

Strongly agree	Agree	Neither /Nor	Disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q62** If a copy of the visitor guide came through your letterbox, would you. .? *(Cross one box only).*

Read it and keep it       Put it aside and forget about it       Just throw it away

**Q63** Now please take a few moments to look through the guide and consider how strongly you agree or disagree with the following statements ? *(Only cross one box in each row).*

	Strongly agree	Agree	Neither	Disagree	Strongly Disagree	Don't know
Promotes a positive image of the town	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Is well laid out and presented	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will be useful in finding accommodation /attractions for visiting friends / relatives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will prompt me to visit local attractions/restaurants/events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Adult Learning

Poole Adult Learning are considering making more use of the Internet to provide information about their courses. Your answers will help them to do so effectively.

**Q64** Do you have regular access to the internet? *(Cross one box only).*

Yes       No

**Q65** Have you ever visited the Adult Learning pages on [www.boroughofpoole.com](http://www.boroughofpoole.com)? *(Cross one box only).*

Yes       No

**Q66** Would you consider using the internet to access information about adult learning? *(Cross one box only).*

Yes       No I would prefer to use printed information       No, I am not interested in adult learning

**Q67** What would you expect to find on Poole's Adult Learning website? *(Cross all that apply)*

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> List of courses available       | <input type="checkbox"/> Online booking facility | <input type="checkbox"/> Other (please specify)          |
| <input type="checkbox"/> Information on student services | <input type="checkbox"/> Funding Advice          | <input style="width: 200px; height: 30px;" type="text"/> |
| <input type="checkbox"/> Explanation of qualifications   | <input type="checkbox"/> Course details          |  |

## Thank You For Taking Part

If you would prefer to complete this survey online in future, please write your email address below