

Poole News

This section is about the Borough of Poole's quarterly magazine 'Poole News'. We would like to know how useful the magazine is to you, how you access it, and how it should look in the future.

Q26 Do you receive a regular delivery of Poole News? *Cross one box only.*

- Yes No Don't know

Q27 How strongly do you agree with the following statements regarding Poole News? *Cross one box only per row.*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree	Don't know
Poole News is a useful source of local information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I find the information that I read is of interest to me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The production and distribution costs to the Council of 10p per copy provides good value for money	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q28 Which of the following do you consider to be your main sources of information about the Council and its services? *Cross all that apply.*

- Poole News Promotional material (e.g. posters, leaflets)
 Local media (e.g. press, tv, radio) Word of mouth
 Council website (i.e. boroughofpoole.com) Other
 Social media (e.g. Facebook, Twitter)

Q29 What other sources would be appropriate? *Please write in the space below.*

Q30 Do you read the online version of Poole News (boroughofpoole.com/poolenews)?

Cross one box only.

- Yes No Don't know

Q31 In the future, the Council may consider offering Poole News as a newsletter by email. Would you be interested in subscribing to such a service? *Cross one box only.*

- Yes No Don't know

Q32 In line with national guidance on local government publicity, Poole News is currently published four times a year. If you were able to choose, how many issues of Poole News would you prefer to receive each year? *Cross one box only.*

- 1-2 3-4 5-6 None No preference

Thank you very much for giving your time to take part in this survey. Please return your survey in the pre-paid envelope provided.

Poole Opinion Panel

October 2013 Survey



Dear Poole Opinion Panel Member,

Welcome to the October 2013 Poole Opinion Panel Survey.

Your views will help the Council to find out what residents think about Council services and issues affecting the town. Please answer as many questions as you can. Even if you don't use the services, as a Poole resident your opinions are very important to us. We look at the results by age, gender and area to see whether there are any differences. We'll tell you the findings of this survey and what is happening as a result in the next Feedback newsletter.

All the information you give will be treated in the strictest confidence and will only be used to monitor the Council's services. The results are held on a secure database in accordance with the Data Protection Act 1998 and no individuals will be identifiable in any report.

You can help us save postage and administration time by filling in the survey on-line at www.boroughofpoole.com/Autumn2013pop. When online, you will need to enter your reference number which you can find in the box at the top of this page. If you prefer you can fill in and return the completed questionnaire in the pre-paid envelope provided. Please send us your survey as soon as possible, or by **Friday 1 November 2013**.

If you need any help completing this survey, have any queries, or if you would like it in a different format, please contact the Corporate Research Team at the Borough of Poole by telephone on 01202 633086, or email research@poole.gov.uk.

Thank you.

Please use a black pen and write in BLOCK CAPITALS as much as possible.

Put a cross in the box by your answer, for example

If you make a mistake, shade in the box fully and put a cross in the box you want.

If there are any questions that you do not wish to answer, please leave them blank.

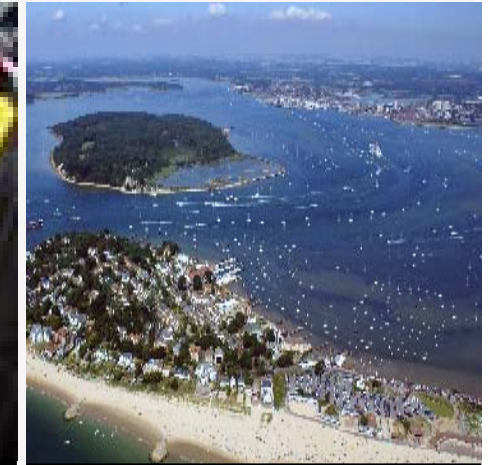
This survey includes questions about...



Upton Country Park



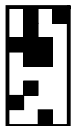
Risk and Resilience



Poole Harbour

.....as well as Disability Harassment Reporting and Poole News.

Poole Harbour image courtesy of Sam Sieger



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Upton Country Park

The Greenspace Community team at the Borough of Poole would like to know how you use Upton Country Park and what you think about it.

Q1 How often do you visit Upton Country Park? *Cross one box only.*

- | | | | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| About every day | At least once a week | About once a month | About 6-12 times a year | About 2-5 times a year | Less than once a year | Never | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q2 If you answered 'never' or 'less than once a year', please select a reason: *Cross all that apply.* (If 'Never', please go to Q9 after this question)

- Lack of time
 Difficult to get there
 Poor facilities
 Prefer other locations
 Not interested

Other - please specify:

Q3 How long do you stay at Upton Country Park? *Cross one box only.*

- Less than 1 hour
 1 to 2 hours
 2 to 3 hours
 3 to 4 hours
 All day

Q4 Why do you visit Upton Country Park? *Cross all that apply.*

- | | | |
|---|--|--|
| <input type="checkbox"/> Walking | <input type="checkbox"/> Events | <input type="checkbox"/> Grounds |
| <input type="checkbox"/> Cycling | <input type="checkbox"/> Petanque | <input type="checkbox"/> Clubs visit / educational visit |
| <input type="checkbox"/> Dog walking | <input type="checkbox"/> Running | <input type="checkbox"/> Bird/wildlife watching |
| <input type="checkbox"/> Visit the tea rooms or kiosk | <input type="checkbox"/> Play trail | <input type="checkbox"/> Art gallery |
| <input type="checkbox"/> Upton House | <input type="checkbox"/> Water feature | <input type="checkbox"/> Plant Centre |

Other - please specify:

Q5 What's the best thing about Upton Country Park? *Please write in the space below.*

Q6 Is there anything about Upton Country Park that could be improved? *Please write in the space below.*

Q7 How do you access Upton Country Park? *Cross all that apply.*

- Car
 Bus
 Cycle
 Walk
 Other - please specify:

Q8 When do you visit Upton Country Park? *Cross all that apply.*

- | | | | | |
|----------|--------------------------|--------------------------|--------------------------|--------------------------|
| Weekend | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Mid week | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| All week | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Never | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |



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Disability Harassment Reporting

We would now like to ask you about situations where you may have experienced, or witnessed, disability-related harassment.

Q19 Have you, or any disabled person you know, been frightened or hurt (physically, mentally or verbally) because of your/their disability? *Cross one box only.*

- Yes
 No (go to Q22)
 Don't know (go to Q22)
 Not applicable (go to Q22)

Q20 If yes, did you/they tell anyone? *Cross one box only.*

- Yes
 No (go to Q22)
 Don't know (go to Q22)

Q21 If yes, who did you/they tell? *Please write in the space below.*

Q22 Have you suffered any other harassment related to race, age, gender etc? *Cross one box only.*

- Yes
 No
 Prefer not to say

'Speak Out' Awareness Campaign

The Borough of Poole, in partnership with Dorset County and Bournemouth Borough Councils, the Police and voluntary groups, launched the 'Speak Out' campaign early in 2013. It aims to raise awareness that disabled people who suffer harassment, anti-social behaviour and/or 'hate crimes' can report these and give them confidence that this will be taken seriously.



Q23 Are you aware of the recent 'Speak Out' campaign in Poole? *Cross one box only.*

- Yes
 No (go to Q25)
 Not sure (go to Q25)

Q24 If yes, where did you see or hear about the 'Speak Out' campaign? *Cross all that apply.*

- Poole News
 A poster in a school
 Borough of Poole website
 A poster in a community centre / venue
 Borough of Poole's Facebook page
 Poole Council for Voluntary Service Newsletter
 At a Dolphin Centre awareness event
 Twitter
 A poster on the back of a bus
 Other - please specify:

Q25 Would the 'Speak Out' campaign give you the confidence to report a case of disability harassment, anti-social behaviour or 'hate crime' that you experienced or witnessed? *Cross one box only.*

- Yes and I have reported an incident
 No
 Not applicable
 Yes but I have not reported an incident
 Not sure

Information on emergencies or disruptive challenges can be circulated in various ways.

Q16 From the list below, please select the top 3 methods of communication that would be most effective in helping you before and after each type of emergency occurs.

	BEFORE	AFTER THESE EMERGENCIES				
	To prepare for any emergency, disruptive challenge	Accidents (industrial, transport, fire etc)	Health-related: (pandemics, virus, flu etc)	Weather (flooding, storms, gales etc)	Structural (land movement, bridge collapse etc)	Industrial action (fuel shortages, strikes etc)
TV	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Radio	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Borough of Poole's website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Specialist emergency website (e.g. Public Health England)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social media (e.g. Facebook, Twitter)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Phone calls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Phone texts (SMS)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Email - alerts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Email - newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Leaflets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Posters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Booklet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Newspapers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Face-to-face meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting point / Evacuation centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other - please specify:

Q17 Have you ever experienced an emergency / disruptive challenge? *Cross one box only.*
 Yes No Don't know Prefer not to say

Q17a If yes, would you like to talk to us about how we plan for emergencies / disruptive challenges in the future? *Cross one box only.*
 Yes No Not sure

Q18 Please write any further comments you have on emergencies / disruptive challenges in Poole in the box below.

Q9 How do you know about Upton Country Park? *Cross all that apply.*

- Word of mouth Upton Country Park Website Borough of Poole Website
 Events / Activities Leaflets Borough of Poole Other
 Social Media Local Media Other:

Recreation Activities in Poole Harbour

The Dorset Coast Forum is leading a project investigating the economic value of recreational activities in and around Poole Harbour. We would like to know how you use the Harbour. For the purposes of the project 'Poole Harbour' is defined as any of the harbour and shoreline inland from the entrance of Poole Harbour at Sandbanks .

Q10 Have you visited Poole Harbour in the past five years? *Cross one box only.*
 Yes No Unsure/Don't remember

Q11 Please state approximately how many times over the last 12 months you have taken part in each activity below in Poole Harbour? *Cross all that apply.*

	At least once a week	At least monthly, but not weekly	A few times per year	Rarely	Never
Wildlife watching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking for pleasure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycling for pleasure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Picnicing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Water sports (e.g. canoeing, windsurfing)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

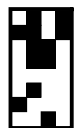
Q11a If you have engaged in water sports in Poole Harbour during the past 12 months, please could you identify which sport(s) these were? *Cross all that apply.*

- Jetskiing Canoeing/Kayaking Sailing Not applicable Fishing
 Windsurfing Kitesurfing Other - please specify:

We would now like you to consider other COASTAL areas in DORSET other than Poole Harbour when answering the next questions in this section.

Q12 Please state approximately how many times over the last 12 months you have taken part in each activity below: *Cross all that apply.*

	At least once a week	At least monthly, but not weekly	A few times per year	Rarely	Never
Wildlife watching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking for pleasure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycling for pleasure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Picnicing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Water sports (e.g. canoeing, windsurfing)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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Q12a If you have engaged in water sports during the past 12 months, please could you identify which sport(s) these were? *Cross all that apply.*

- Jetskiing Canoeing/Kayaking Sailing Not applicable
 Windsurfing Kitesurfing Fishing

Other - please specify:

We would now like you to think about all natural marine environments in Dorset, such as Poole Harbour, when answering the next question.

Q13 Please rank these three environmental characteristics in the order that you believe that they are important? *Cross one box only per column.*

	Most important	Second most important	Third most important
The views across the water and coastline	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The wildlife, including animals and habitats	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The quality of the water (e.g. clean and clear water)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q14 Have you heard about the Borough of Poole's 'Sustaining Poole's Seafront' Consultation that ran from the 14th June to 6th September 2013? *Cross one box only.*

- Yes No Unsure/Don't remember

Risk and Resilience

After the emergency services have responded to, or left the scene of an incident, the Local Authority tends to lead on the recovery phase. This is defined as "The process of rebuilding, restoring and rehabilitating the community following an emergency."

With this in mind, the Borough of Poole would like to have a greater understanding of your awareness or experiences of emergencies or disruptions to the community. We would also like to know the best ways to communicate with you about these in the future. Your answers will assist us in our planning.

The Civil Contingencies Act 2004 defines an emergency as "an event or situation which threatens serious damage to human welfare, the environment; or war or terrorism, which threatens serious damage to security".

A disruptive challenge could be described as, "one or more acts or events that disrupts services, or the environment e.g. severe weather such as snow and ice".



Q15 How strongly do you agree with the statements below? *Cross one box only per row.*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree	Don't know
I am concerned about emergency situations occurring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am concerned about disruptive challenges impacting on the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have confidence in the Council to manage emergencies / disruptive challenges effectively	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I expect the Council to keep me informed about potential risks in my area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I know where to get information and support if an emergency occurs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have looked up information on what to do if an emergency / disruptive challenge occurs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would cope well in an emergency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would cope well in a disruptive challenge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would need help and assistance in an emergency evacuation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q15a If you disagreed with any of the above, please explain why. *Please write in the space below.*

Q15b Have you planned for an emergency / disruptive challenge? *Cross one box only.*

- Yes No Don't know

Q15c If yes, what type(s) of emergency / disruptive challenge have you planned for? *Please write in the space below.*