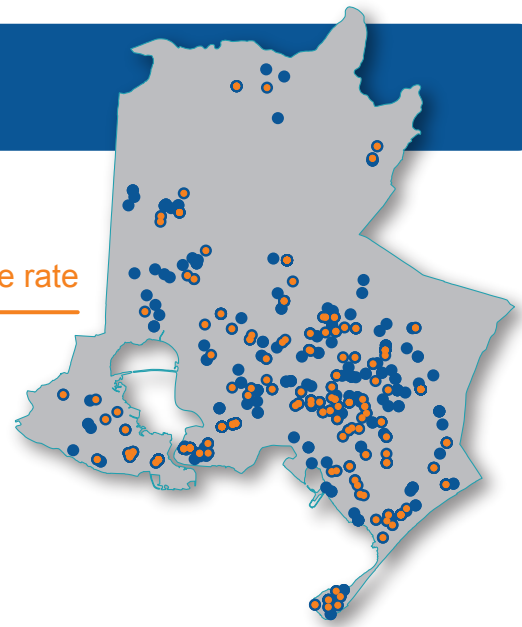


# ① residents' views

● **941** new builds 2013 - 2016

● **29%** survey response rate



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## Satisfaction and suitability



**91%** satisfied with **property**

**93%** felt property met their current needs

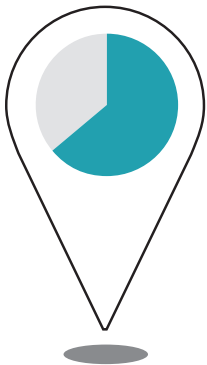


**72%** felt property offered flexibility to meet **future needs**



**94%** satisfied with **local area**

## What matters most when choosing a property?



### 64% location

local amenities  
and open space

- access to shops
- close to the sea
- close to parks & open spaces
- good transport links
- access to health services

### other important factors

- \* high build quality
- \* garden
- \* availability of parking



## What needs improving in local area?



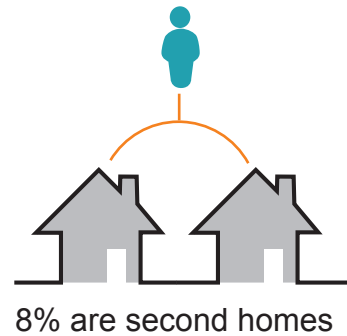
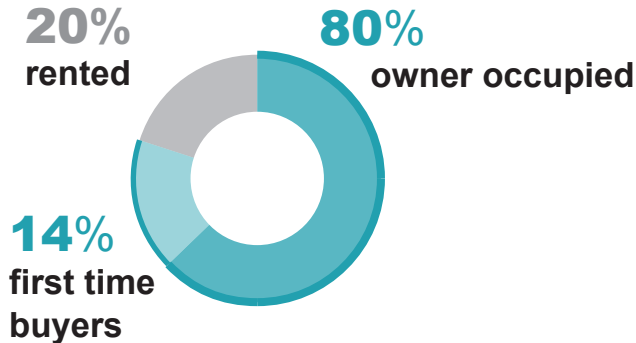
parking  
shopping facilities  
sense of community

## residents' key concerns with new build properties

- \* poor build quality
- \* no garden
- \* lack of parking
- \* lack of space and storage
- \* noise from neighbours and traffic

## ② residents' characteristics

### Household type and occupancy



1 in 3 live in purpose built flats, the remainder live in houses

### household size



\* A quarter of households are **underoccupied** (2 or more spare bedrooms)

### People



- The majority were couples aged <65 or couples with dependent children
- almost a third were aged 65 or over
- 4% are lone parents
- 1 in 5 have at least one resident with a limiting long-term illness
- 9% are from an ethnic background
- 55% are in employment
- almost a third are wholly retired

### Where people move from

