

# Home emergency contacts and references 1

In case of emergency please contact (insert names and contact details of three friends/family members/next of kin):

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What's the problem?	Service	Telephone number/s	Website/email	Notes
<b>General urgent; fire, ambulance, police</b>	Emergency services	<b>999</b>		Only in emergencies. If there is a fire, get out, stay out and call <b>999</b>
<b>General urgent: Gas</b>	Gas	<b>0800 111 999</b>		If you smell gas or are worried about gas safety, you can call at any time
<b>Community emergency</b>	Community emergency co-ordinator		To find your local authority: <b>www.local.direct.gov.uk/LD GRedirect/Start.do?mode=1</b>	
<b>Flood response</b>	Environment Agency Floodline	<b>0845 988 1188</b>	<b>www.environment-agency.gov.uk</b>	
<b>Thunderstorms/blackouts</b>	Electricity supplier/community emergency co-ordinator			
<b>Severe weather</b>			For severe weather warnings: <b>www.metoffice.gov.uk</b>	
<b>Pets and emergencies</b>	Local vet			
	RSPCA	For the RSPCA advice line, call <b>0300 1234 555</b> (9am-5pm)		
<b>Car breakdown</b>	Breakdown recovery service			
<b>General non-urgent: crime</b>	Local police HQ		To find your local police: <b>www.police.uk/forces.htm</b>	

# Home emergency contacts and references 2

What's the problem?	Service	Telephone number/s	Website/email	Notes
<b>Medical non-urgent</b>	Local doctors surgery		For your local services: <a href="http://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx">www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx</a>	
	NHS Direct	<b>0845 4647</b>	<a href="http://www.nhsdirect.nhs.uk">www.nhsdirect.nhs.uk</a>	
<b>Traffic</b>			Traffic information: <a href="http://www.highways.gov.uk/traffic/traffic.aspx">www.highways.gov.uk/traffic/traffic.aspx</a>	
<b>Injury Response Training</b>	First aid training	Call: <b>0870 170 9222</b>	Email: <a href="mailto:firstaid@redcross.org.uk">firstaid@redcross.org.uk</a>	
<b>Insurances</b>	Home insurance			
	Car insurance			
	Other insurance			
	Pet Insurance			
	Travel Insurance			
<b>Fire prevention</b>	Local fire service HQ		<a href="http://www.firekills.gov.uk">www.firekills.gov.uk</a> Find your local fire service (England): <a href="http://www.fire.gov.uk/Find+my+region.htm">www.fire.gov.uk/Find+my+region.htm</a>	
<b>Gas supply</b>	Gas			

# Home emergency contacts and references 3

What's the problem?	Service	Telephone number/s	Website/email	Notes
Electricity supply	Electricity supplier			
Water supply and sewerage	Water company	To find your local water company, call: <b>0121 625 1300</b>	<b>www.ofwat.gov.uk</b>	
Telephone/internet	Telephone/ internet provider			
Travelling abroad		For the latest travel advice from the Foreign & Commonwealth Office: <b>0845 850 2829</b>	<b>www.fco.gov.uk/travel</b> For your free European Health Insurance Card go to: <b>www.dh.gov.uk/en/policy andguidance/healthadvice fortravellers</b>	
School emergency	Local school			
Business emergency	Business contact details			
Bank/financial	Bank / finance			
Lost/stolen credit/ debit cards		UK: Abroad:		

Useful references	Reference number	Notes
Passport		
Driving licence		
National Insurance number		
Home Insurance policy number		
Car Insurance policy number		