



The Borough of Poole Charter for Older People

The Borough of Poole Charter for Older People builds on the United Nations Principles for Older Persons by recognising the specific challenges and life-changes faced by older people, and the valuable contribution that they make to local society.

Our Pledge

We pledge to improve the quality of life of older people, by working with them to develop services and strategies that respond to their circumstances and aspirations, and meet their varying needs. We will achieve this by embedding the eight principles of Poole's Charter for Older People into the work of our organisations. **We will**

- ✧ enable older people to **shape and make decisions** on priorities and services that affect their lives; and report back on outcomes.
- ✧ provide **accessible and consistent information** to help older people understand and take advantage of the services and opportunities available to them.
- ✧ do all we can to **remove barriers** to older people contributing and taking an active role in community life.
- ✧ ensure that older people have **choice, independence** and are treated with **dignity and respect**.
- ✧ support older people in **financial need** and ensure that all older people have the opportunity to access the financial services and benefits to which they are entitled.
- ✧ help older people to **remain mobile**, and take the transport requirements of older people into account when designing our services.
- ✧ work together to **protect older people** from harm and neglect, making sure they feel safe both at home and when out in the local community.
- ✧ ensure that the needs of **all older people**, regardless of background, are considered and addressed.

Councillor Charles Meachin, Mayor of Poole